



PathWays Preview

Managed Long Term Services and Supports Navigation Tool

Aug. 9, 2024

Welcome to this edition of PathWays Preview, providing data on topics related to contracting, enrollment, claims processing, care/service coordination, rates/reimbursement, government affairs, and upcoming meetings and webinars to help you navigate the July 1 Indiana Medicaid program launch of **PathWays** (known as Managed Long Term Services and Supports or MLTSS).

SNF SCU/VENT ADD-ON UPDATE

According to the Medicaid agency, approximately \$12 million out of \$20 million in retroactive dollars have been paid to providers for SCU and vents. FSSA continues to press Myers & Stauffer to assist in resolving this issue, including analyzing who has not been paid. The agency has requested that Gainwell offer office hours and/or meet with a representative from each chain/provider to resolve their issue. Alternatively, Gainwell has been directed to provide a specific person(s) who can work with the providers to resolve their issues. IHCA/INCAL will share details once we receive them.

PATHWAYS CLAIMS

The FSSA Claims workgroup reports that the MCEs have put system fixes in for various issues including resident liability, inaccurate denials for lack of prior authorization or lack of Medicare EOB. The MCEs report that they will re-process claims by August 18, 2024. Please remember to contact MCE provider relations assistance according to their territory maps here: [Anthem](#) [Humana](#) [UnitedHealthcare](#)

Please continue to share issues with Elizabeth Eichhorn at eeichhorn@ihca.org.

HOSPICE CLAIMS

Several providers have notified IHCA/INCAL that hospice companies are communicating incorrect information to SNFs. The billing process has not changed under PathWays. FSSA is aware and is working to educate hospice providers.

PATHWAYS TEMPORARY EMERGENCY FUND APPLICATION

Providers who are interested in applying for emergency funds can find the application [here](#). Please let the association know if you apply by emailing Elizabeth Eichhorn at eeichhorn@ihca.org.

Let's Connect!

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