

# SILVER AWARD WORKSHOP SERIES



August 9, 16, 23 & 30  
2:00 PM to 5:00 PM EST



IHCA/INCAL in partnership with HCAM & several AHCA/NCAL state affiliates, presents a Silver Quality Award virtual workshop series to help you better understand the Silver Award application criteria, scoring, and strategies for a successful 2024 application submission.

This workshop series will help you better understand how to complete the application from beginning to end with coaching support along the way from our expert trainer, Cathy Bergland.

**12 NAB CEUs**

## DISCUSSIONS

### SESSION 1

Define Baldrige framework, quality award process, criteria changes, organizational profile.

### SESSION 2

Discuss concepts of importance, trends, levels and comparisons. Analyze Category 7 and scoring methodologies.

### SESSION 3

Examine concepts of approach, deployment, learning and integration. Discussion of Categories 1, 2 and 3.

### SESSION 4

Review categories 4, 5 and 6. Discuss project management strategies for writing the application.

**REGISTER HERE**