

# GOLD AWARD

## WORKSHOP SERIES



August 8, 15, 22 & 29  
2:00 PM to 5:00 PM ET



## DISCUSSIONS

### SESSION 1

Define Baldrige framework, quality award process, criteria changes, organizational profile.

### SESSION 2

Discuss concepts of importance, trends, levels and comparisons. Analyze Category 7 and scoring methodologies.

### SESSION 3

Examine concepts of approach, deployment, learning and integration. Discussion of Categories 1, 2 and 3.

### SESSION 4

Review categories 4, 5 and 6. Discuss project management strategies for writing the application.

Achieving excellence and receiving recognition as one of the best in long-term care is challenging.

Gold Quality Award recipients represent an elite group who meet all of the demands of the Baldrige Criteria. HCAM, in partnership with several state affiliates, presents a Gold Quality Award virtual workshop series to help you identify and prevent the five most common reasons for not earning a site visit.

Mastering the performance excellence fundamentals, creating your application plans, and refining your application skills will give you a head start on your 2024 Gold Award Application.

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12 NAB CEUs