



PathWays Preview

Managed Long Term Services and Supports Navigation Tool

April 4, 2024

Welcome to this edition of PathWays Preview, providing data on topics related to contracting, enrollment, claims processing, care/service coordination, rates/reimbursement, government affairs, and upcoming meetings and webinars to help you navigate and prepare for the Indiana Medicaid program launching **PathWays** (known as Managed Long Term Services and Supports or MLTSS).

RATES & REIMBURSEMENT

Claims Workgroup: The Claims Workgroup recently met with the Indiana Family and Social Services Administration (FSSA), Managed Care Entities (MCEs) and various provider types. This group is working to ensure claims processing and payments are as standardized as possible, and will assist the state with the claims pilot process and training opportunities for Medicaid providers. Issues covered in the first meeting include:

1. The importance of utilizing a standard remittance advice format similar to Gainwell's that allows providers to understand what is being paid and what is being disallowed.
2. Ensuring zero based claims are issued for Medicare deductibles and coinsurance to provide the documentation necessary for providers to claim Medicare bad debts on their Medicare cost reports.
3. Concerns relative to processing claims with Personal Resources/Personal Liability and how that process will work with the MCEs.

This workgroup will meet every two weeks until at least the Pathways Go Live date of July 1.

Revised Medicaid Home Office Cost Report Template: Myers & Stauffer recently released a revised home office cost report template to correct the calculations relative to directly assigned certain home office costs and how they were included on Schedule R. Be sure to use the updated template now available on the Myers & Stauffer [website](#).

Upcoming Meetings/Webinars

April 3, 2 p.m.: FSSA PathWays for Aging webinar. [Register here](#).

April 4, 11 a.m.: FSSA PathWays for Aging webinar. [Register here](#).

April 15, 10:30 a.m.: FSSA claims webinar with MCEs. [Register here](#).

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