

FSSA announces claims submission testing period for PathWays program

In compliance with Indiana Senate Enrolled Act 132 (2024), the Office of Medicaid Policy and Planning and the managed care entities selected to participate in the PathWays program (Anthem, Humana, UnitedHealthcare) will conduct claims submission testing before implementation of the PathWays program on July 1, 2024.

All providers planning to participate in the PathWays program may participate in claims submission testing. Providers new to managed Medicaid are highly encouraged to participate, particularly current Aged and Disabled Waiver providers, long term care nursing facilities, home healthcare providers, and hospice providers.

Two claims submission testing periods will be held. The first testing window will take place April 29 through May 10, 2024. The second testing window will take place May 20 through May 31, 2024.

Providers should register for claims testing with each MCE as follows:

Anthem:

- **To participate:** Register with Anthem at the following link: <https://s-us.chkmkt.com/?e=389672&d=e&h=774FE283994AB4F&l=en>. Providers will receive instructions for claims testing upon registration.
- **For questions:** INLTSSClaimsTesting@anthem.com

Humana:

- **To participate:** Email Humana at HumanaHealthyHorizonsIndianaClaimsTesting@humana.com. Providers will receive a response requesting specific information for registration. Once registered, a provider will receive claims testing instructions based on their provider type and testing needs.
- **For questions:** HumanaHealthyHorizonsIndianaClaimsTesting@humana.com

UnitedHealthcare:

- **To participate:** Email UnitedHealthcare at inclaimstesting@uhc.com. Providers will receive a response requesting specific information for registration. Once registered, a provider will receive claims testing instructions based on their provider type and testing needs.
- **For questions:** inclaimstesting@uhc.com

MCEs will provide support and technical assistance to providers before and during the claims submission testing period. Webinars jointly hosted with all three PathWays MCEs will be offered at the following times:

April 26 at 11:00am EST

(Register at: https://humana.zoom.us/webinar/register/WN_K06AcrE7RG6CsJkh2C2tWg)

April 29 at 2:00pm EST

(Register at: https://humana.zoom.us/webinar/register/WN_lo1-4wUoRQ-DmgDtUo8hfw)

May 15 at 2:00pm EST

(Register at: https://humana.zoom.us/webinar/register/WN_XKYo8RfyTla72zXMuG4YBA)

Under SEA 132, providers that experience financial emergencies due to claims payment issues during the first seven months of the PathWays program may apply for relief under the temporary emergency financial assistance program. To be eligible for the temporary emergency financial assistance program, providers must participate in at least one claims testing window. Providers will only be eligible for temporary emergency financial assistance from the MCE(s) with which they have completed claims testing and if all other required criteria are met. Home and community-based service (HCBS) providers must submit at least three (3) test claims per IHCP Provider ID. Other provider types must submit at least ten (10) test claims per NPI. Additional information, including instructions for providers with multiple billing NPIs under a single Tax Identification Number (TIN), will be made available in the claims testing webinars.

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